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|  |  | PROFESSIONAL SUMMARY  * Accomplished **servant-leader** with 5 years of experience in delivering large-scale software and web development projects on time and on budget by effectively **collaborating, facilitating, leading and coaching multiple scrum teams.** * **Certified Scrum Master (CSM)** with proven ability to work with self-organizing and cross-functional teams. * Facilitated **Scrum Events** (**Sprint Planning, Daily Scrum, Sprint Review and Sprint Retrospective)** for Agile Scrum Methodology. * Worked for planning, directing and executing enterprise Agile transformation. * Understanding of other Industry standard methodologies like **Extreme programming, Rational Unified Process (RUP), Lean, Kanban.** * Exposure to Agile engineering practices such as: **ATDD, TDD, Continous Integration, Pair Programming, Agile games.** * Exposure in Scaled Agile Framework**(SAFe)**- ceremonies, metrics, incremental and iterative delivery across enterprise * Have extensive experience with the entire Software Development Life Cycle (**SDLC)** that includes **Requirement Elicitation, Gathering and Analysis.** * **Coordinating** with Product Owner in grooming product backlogs to prepare for sprint. * Assist team with making appropriate commitments through **story selection, sizing and tasking**. * Creating metrics such as **“Burn-down” and “Velocity charts”** for each Sprint and tuning/adapting the subsequent Product Backlog/development/Release Plan to meet feature delivery deadline. * Conducted **Scrum of Scrum** between different team leads independent teams. * Successfully led **3 Scrum teams size of 25 people** * Proactively identified and removed blockers, limited work in progress and prevent distractions. * Instilled a sense of urgency reflecting the goals for **current iteration, upcoming release and project vision,** while passionately emphasizing the importance of meeting these goals * Clear sense of priority when directing resources and tasks, monitoring development efforts and assembling key project deliverables * Collaborated with project leads to aggressively address **risk, issues and mitigation plans.** * Expertise in developing Process-mapping documents to describe the data flow between various systems in the organization * Experience in conducting **GAP, Impact, SWOT, Cost benefit analysis, Root cause, Feasibility study, Impact analysis, Risk Analysis, and As-Is and To-Be business analysis.** * Experience in Using Estimation techniques, **Planning Poker, T-shirt sizing**, Relative mass evaluation. * Possess good knowledge of validation scripting like **JavaScript, JQuery and Angular JS also familiar with different control version tools, SVN, GIT and BI tools.** * Collaborative in driving decisions and team behaviour, guarding against making decisions and assignments for the team and instead create an environment where team have the context needed to make the decision. * Passion for operational excellence, attention to detail, and a demonstrated ability to deliver results in a fast-paced, high-growth environment. Demonstrated bias for action and results, with strengths in problem solving and issue resolution. |
|  |  | PROFESSIONAL Experience**1. Ally Financial (NC, Charlotte) March 2017- Present**  **Sr. Scrum Master**  * Collaborate, facilitate, lead and coach Scrum teams responsible for developing dozens of software products and automated tools for this major Financial Services company. * Facilitated **Scrum Events** (**Sprint Planning, Daily Scrum, Sprint Review and Sprint Retrospective)** for Agile Scrum Methodology, to track progress of the work. * Eliminate project **impediments** and setting strategies. * Together worked with the Product owner, focused on what can be done and identified a way to deliver something valuable at the end of each sprint. * Ensured everyone follows Scrum rules and practices * Assisted Product Owner in grooming product backlogs to prepare for sprint. * Optimised, Increased and sustained throughput, ensuring prioritization of work by value and risk. * Tracked and ensured visibility of historical team metrics and progress of the iteration and release. * Anticipated and removed obstacles from project team’s path and pushed them to deliver quality results based on schedule. * Trained new Scrum Masters on tools and best standard practices for **Scrum** in Ally Financial. * Track project/program progress, identifying and escalating issues and identifying resources to provide solutions to ensure that program tasks are completed according to established timelines * Coordinated with product owner to communicate with the stakeholders, acting as the primary POC, **brain storming sessions, scope negotiations, Release planning meeting, stakeholder meeting, project status review, and customer feedback meetings** * Facilitate Iteration Planning meetings and coordination of release management activities for deployments * Closely track iteration progress reporting **velocity** and managing capacity * Developed and implemented repeatable processes related to production and fostered an environment of continuous improvement. * Making working partnerships with business/cross functional stakeholders to create enterprise culture of trust and transparency that are essential for agile development. * Forming skilled development teams, empowering them and ensuring that they are self-organized to resolve minor issues. * **Coordinating Scrum of Scrums for 3 teams** to identify stories at risk, blockers and conduct meetings to resolve risks and dependencies * Inviting active participation from customer in user acceptance testing for every **sprint** delivery and focusing on pro-active customer collaboration rather than customer negotiation * Used **JIRA** for issue tracking, user story management.  **2. The Childrens Place( New Jersey) March 2016- Feb 2017** **Scrum Master**  * Communicating with Management on the efficiency and progress of the team * Facilitated **Scrum Events** (**Sprint Planning, Daily Scrum, Sprint Review and Sprint Retrospective)** * Contributed to product **roadmap planning, project scheduling and release management** * Identified and assisted in the removal of organization and team **impediments** * Training new team members and transitioning development teams from waterfall to Agile * Monitoring and managing dependencies between Scrum teams and external projects. * Facilitate frequent retrospectives, sharing metrics to identify and implement improvements. * Co-ordinated with product owner in user story writing sessions. * Customized and managed **JIRA** workflow. * Assisted team with working agreements, documentation and the team's **definition of done.** * Assisted Scrum team members with user story estimation best practices. * Created and managed burn down charts to help the team visualize impact * Instructed and modeled core Agile principles of collaboration, prioritization, team accountability and visibility. * Ensured consistent application of **Scrum methodologies** across the enterprise. * Ensured the benefits of Scrum to ensure its smooth adoption. * Manage the lifecycle of code development from ideation to sprints to deployment. * Facilitated **story point discussion** to analyze the level of effort on project specification. * Protect team from over-commitment, manage sprint/product backlog, prioritize resolution of defects/bugs as evidenced by the on-time delivery. * Track and communicate team **velocity** and sprint release progress. Provide up-to-date, accurate, meaningful reports of overall program status to senior management * Pro-actively manage project risks and issues and minimize their impact on the project escalating issues and areas of concern to senior manager.  **3. Solar Turbines (San Diego, CA-Offshore) Nov 2014-Mar 2016** **Scrum Master**  * Responsible for guiding the planning, tracking and day-to-day activities of web development teams during its transition from Waterfall to Agile. * Determined and implemented the ideal **Agile practice(s)** for a specific project by pulling from the breadth of Agile techniques including Scrum, Kanban. * Facilitated Scrum events (**daily stand-ups, sprint panning,sprint review, sprint retrospective).** * Tracked, measured, and reported Team progress based on best practices. * Demonstrated expertise on Agile practices on the program and portfolio levels, Servant Leadership. * Utilized development techniques based on **one on one** discussions to enhance an individual's skills, knowledge, and/or work performance. * Demonstrated the responsibilities begin mentoring across Enterprise roles and departments. * Communicates effectively at multiple levels from team members to executive leadership. * Measure project performance using appropriate tools and techniques. * Continuously monitor the progress of the project, identify and quantify scope. * Ability to **understand technical details** to level needed to support the project team. * Resolved conflicts, identify needs, and evaluate alternative business solutions. * Proactively Collaborated with Product owner and development team to identify and prevent potential risks\issues. * Identified opportunities for improvement and make constructive suggestions for change. * Highly effective with engaging teams on projects and distributing responsibilities. * Together worked with the Product owner, focused on what can be done and identified a way to deliver something valuable at the end of each sprint. * Ensure everyone follows Scrum rules and practices.  **4. Avaya (India) Apr 2013-Oct 2014** **Scrum Master/Business Analyst**  * Involved in creating the Project initiation document (PID) * Responsible for **Cost benefit analysis, Risk assessment, and SWOT analysis**. * Analyzed and gathered requirements for preparation of **Business Requirement Document (BRD), Functional Requirement Document (FRD) and System Requirement Specification (SRS).** * Conducted GAP Analyses by understanding the **AS-IS** business process and **TO-BE** business process. * Helped the Product owner to come up with the requirements in the form of user stories * Wrote Business rules pertaining to shipping functionality. * Facilitated all the Scrum ceremonies **(Sprint Planning meeting, Daily Scrum Meeting, Product backlog refinement meeting, Sprint Review meeting and Sprint Retrospective meeting).** * Responsible for resolving **impediments** during the entire project life. * Responsible to update the burn down charts. * Provide up-to-date, accurate, meaningful reports of overall program status to senior management * Responsible for creating **use case, use case diagrams, activity diagrams and sequence diagrams**. * Involved in Test Planning, Test Preparation, Test Execution and Issue Resolution and Report Generation to assure that all aspects of a Project are in Compliance with the Business Requirements.  SKILLS  |  |  | | --- | --- | | Tools | JIRA, Rally, Version One | | Reporting Tools | IBM Cognos BI and TM1 , Tableau | | Database | Oracle, IBM DB2, Microsoft SQL Server | | Office Tools | MS Word, MS Excel, MS PowerPoint, MS SharePoint 2013, MS Project, MS Visio | | ETL Tools | Informatica | | Operating Systems | Windows, Unix |  CERTIFICATIONS Certified Scrum Master (CSM) EDUCATION Bachelors in computer science and technology, india |